

# Accessibility Conformance Report (VPAT®) – Bibliotele

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**Table 1: Summary**

Criteria	Conformance Notes
Name of Product/Version	Bibliotele Web Platform (website + video player), current as of April 2026
Report Date	April 2026 Prior report: August 21, 2025
Product Description	Spanish-language streaming platform for libraries offering culturally relevant films, series, telenovelas, documentaries, theater, and live/co-hosted programs.
Contact for more information	support@bibliotele.com
Evaluation Methods Used	Internal accessibility review; limited keyboard-only checks; limited assistive technology smoke tests (screen readers); design/code review of key templates; and review of media accessibility features, including caption/subtitle and audio description availability. Automated scanning and broader manual testing are planned for future review cycles.
Applicable Standards/Guidelines	WCAG 2.1 A/AA; Revised Section 508 (29 U.S.C. § 794d); ADA Title II web and mobile accessibility requirements as applicable to public entities using digital services.
Notes	<p>This updated ACR reflects the current state of accessibility as of April 2026 and Bibliotele’s commitment to continuous improvement.</p> <p>In April 2026, the U.S. Department of Justice extended the compliance dates for the ADA Title II web and mobile accessibility rule by one year. Bibliotele is aligning its accessibility roadmap with this revised compliance timeline while continuing active work toward expanded Spanish subtitles, Spanish SDH captions for deaf and hard-of-hearing users, Spanish audio description, keyboard accessibility, screen reader support, and WCAG 2.1 AA alignment.</p> <p>This ACR covers the Bibliotele web platform, core user interface, authentication flows, video player experience, and the accessibility status of</p>

	<p>audiovisual content to the extent such content is made available through Bibliotele. Because Bibliotele includes licensed third-party audiovisual content, accessibility feature availability may vary by title depending on rights-holder materials, source-file availability, and remediation status.</p> <p>Some areas are still under development. The vendor authorizes Amigos Library Services to post this ACR on its vendor page as-is.</p>
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### Conformance Legend

Supports – The functionality fully meets the criterion without known exceptions.

Supports with exceptions – Functionality generally meets the criterion, but one or more known exceptions exist.

Does not support – The majority of the functionality does not meet the criterion.

Not applicable – The criterion is not relevant to the product.

Not evaluated – The criterion has not yet been evaluated for this product version.

**Table 2: WCAG 2.1 A/AA Success Criteria**

Criteria	Name	Level	Supporting Features	Remarks and Explanations
1.1.1	Non-text Content	A	Supports with exceptions	Core UI icons and controls have accessible names. Some editorial/illustrative images may need alternative text review.
1.2.1	Audio-only and Video-only (Prerecorded)	A	Supports with exceptions	Most media is audiovisual. Transcripts or media alternatives for purely audio-only content are provided on request when feasible.

1.2.2	Captions (Prerecorded)	A	Supports with exceptions	Spanish-language subtitles are available for a significant portion of the catalog, including most Bibliotele original content and many licensed titles. Bibliotele is actively working toward Spanish subtitles and Spanish SDH captions for all available content. Some licensed third-party titles may not yet include captions/SDH due to source-material, rights-holder, or remediation limitations.
1.2.3	Audio Description or Media Alternative	A	Does not support	Audio description is not yet broadly available across the catalog. Bibliotele is developing a phased plan for Spanish audio description, prioritizing original content, high-demand titles, educational/community programming, and newly onboarded content where source files and rights allow.
1.2.4	Captions (Live)	AA	Does not support	Live programming does not consistently include real-time captions. Bibliotele is evaluating Spanish-language live captioning and post-event captioning workflows for Bibliotele Originals, webinars, and

				co-hosted community programs.
1.2.5	Audio Description (Prerecorded)	AA	Does not support	Spanish audio description is part of Bibliotele's accessibility roadmap, but it is not yet available across the catalog. Bibliotele is working toward phased implementation aligned with the revised ADA Title II timeline, source-file availability, rights-holder delivery, and technical requirements.
1.3.1	Info and Relationships	A	Supports with exceptions	Semantic headings and labels are used in core templates; some legacy pages/forms require additional review.
1.3.2	Meaningful Sequence	A	Supports with exceptions	Reading order is logical in core templates; dynamic components and carousels under review.
1.3.3	Sensory Characteristics	A	Supports	Instructions do not rely solely on sensory characteristics.
1.3.4	Orientation (2.1)	AA	Supports with exceptions	Responsive layouts generally support both orientations; isolated views may need verification.
1.3.5	Identify Input Purpose (2.1)	AA	Supports with exceptions	Common input fields identify purpose where applicable; additional autocomplete tokens under review.
1.4.1	Use of Color	A	Supports with exceptions	Color is not the only means of conveying information; contrast

				of status tags under review.
1.4.2	Audio Control	A	Supports	Autoplay with sound is avoided; media player provides pause/stop/mute controls.
1.4.3	Contrast (Minimum)	AA	Supports with exceptions	Core brand palette targets 4.5:1; some secondary text or badges may fall below threshold and are being audited.
1.4.4	Resize Text	AA	Supports with exceptions	Layout generally supports text resize to 200% without loss of content; some headings/wrap points need verification.
1.4.5	Images of Text	AA	Supports	Text is not presented as images except for logos.
1.4.10	Reflow (2.1)	AA	Supports with exceptions	Responsive templates generally reflow; complex grids and video listings under review for horizontal scrolling at 320 CSS px.
1.4.11	Non-text Contrast (2.1)	AA	Supports with exceptions	UI component boundaries/controls mostly achieve 3:1 contrast; hover/focus states on secondary buttons under review.
1.4.12	Text Spacing (2.1)	AA	Supports with exceptions	No loss of content with recommended spacing; verify long titles and dynamic labels.
1.4.13	Content on Hover or Focus (2.1)	AA	Supports with exceptions	Tooltips/menus can be dismissed; hover content persistence and pointer-hover parity under review.
2.1.1	Keyboard	A	Supports with exceptions	Core navigation and player controls are operable by keyboard. Ongoing

				improvements target skip links, dynamic sliders/carousels, modal dialogs, and full verification of keyboard access across all templates.
2.1.2	No Keyboard Trap	A	Supports	No keyboard traps identified in core templates and media player.
2.1.4	Character Key Shortcuts (2.1)	A	Not applicable	No single-character shortcuts implemented.
2.2.1	Timing Adjustable	A	Supports with exceptions	Session timeouts are configurable; warnings and extension options to be documented.
2.2.2	Pause, Stop, Hide	A	Supports	Carousels/auto-advancing content provide pause/stop or do not auto-advance.
2.3.1	Three Flashes or Below Threshold	A	Supports	No flashing content above threshold.
2.4.1	Bypass Blocks	A	Supports with exceptions	Skip-to-content available on core pages; confirm presence on all templates.
2.4.2	Page Titled	A	Supports	Descriptive page titles present.
2.4.3	Focus Order	A	Supports with exceptions	Logical tab order in core templates; verify order within modal dialogs and carousels.
2.4.4	Link Purpose (In Context)	A	Supports with exceptions	Link text generally descriptive; 'Learn more/Ver más' patterns under review for additional context.
2.4.5	Multiple Ways	AA	Supports	Global navigation, search, and category filters provided.
2.4.6	Headings and Labels	AA	Supports with exceptions	Headings/labels generally descriptive; ensure form labels

				<p>           tied programmatically.         </p>
2.4.7	Focus Visible	AA	Supports with exceptions	<p>           Visible focus styles are present. Ongoing improvements target sufficient contrast, consistency across controls, and prevention of focus indicators being obscured by sticky elements.         </p>
2.5.1	Pointer Gestures (2.1)	A	Supports	<p>           All essential functionality available without multi-point or path-based gestures.         </p>
2.5.2	Pointer Cancellation (2.1)	A	Supports	<p>           Activation does not rely on down-events alone for critical actions.         </p>
2.5.3	Label in Name (2.1)	A	Supports with exceptions	<p>           Visible label is included in accessible name for most controls; audit ongoing.         </p>
2.5.4	Motion Actuation (2.1)	A	Not applicable	<p>           No device motion gestures required.         </p>
3.1.1	Language of Page	A	Supports with exceptions	<p>           Primary language attributes set; mixed-language content is localized; verify dynamic page language changes.         </p>
3.1.2	Language of Parts	AA	Supports with exceptions	<p>           Language of inline foreign phrases marked where applicable; ongoing review of user-generated synopses.         </p>
3.2.1	On Focus	A	Supports	<p>           Focus does not trigger unexpected context changes.         </p>
3.2.2	On Input	A	Supports with exceptions	<p>           Input does not cause unexpected navigation; confirm for filters and search autosubmit.         </p>

3.2.3	Consistent Navigation	AA	Supports	Navigation mechanisms are consistent across pages.
3.2.4	Consistent Identification	AA	Supports	Components with the same functionality are identified consistently.
3.3.1	Error Identification	A	Supports with exceptions	Form errors are identified with text; color-only indicators under review.
3.3.2	Labels or Instructions	A	Supports with exceptions	Inputs have visible labels/instructions; ensure programmatic association across all forms.
3.3.3	Error Suggestion	AA	Supports with exceptions	Where possible, error suggestions provided; confirm coverage on authentication forms.
3.3.4	Error Prevention (Legal, Financial, Data)	AA	Supports with exceptions	User-generated content and account actions provide review/confirm options where applicable.
4.1.1	Parsing	A	Supports with exceptions	HTML validates in core templates; legacy pages under review.
4.1.2	Name, Role, Value	A	Supports with exceptions	ARIA roles and states applied where needed; ensure no redundant/invalid ARIA.
4.1.3	Status Messages (2.1)	AA	Supports with exceptions	Status messages are exposed to assistive technologies via roles/live regions in most flows. Ongoing audit includes search results, filters, authentication, and media status messaging.

**Table 3: Revised Section 508 Summary**

Criteria	Conformance	Remarks and Explanations
Chapter 3: Functional Performance Criteria (302)	Supports with exceptions	Bibliotele provides keyboard support and screen reader compatibility in core templates. Ongoing improvements target expanded Spanish subtitles, Spanish SDH captions, Spanish audio description, improved focus visibility, status messaging, and broader accessibility verification across templates and video experiences.
Chapter 4: Hardware (402–409)	Not applicable	Bibliotele is a web application; no hardware is provided.
Chapter 5: Software (502)	Supports with exceptions	Software is web-based; see WCAG mappings (502.3).
Chapter 6: Support Documentation and Services (602–603)	Supports with exceptions	Accessibility Statement available; support via email with accommodations on request; alternative formats available upon request; accessibility roadmap and media-accessibility status can be shared with libraries as part of procurement or renewal discussions.

Note on EN 301 549: Not evaluated in this report. Can be added upon request.

### Accessibility Roadmap

Bibliotele is pursuing a phased accessibility roadmap focused on:

1. Expanding Spanish-language subtitles across the full content catalog.
2. Prioritizing Spanish SDH captions for deaf and hard-of-hearing users.
3. Developing Spanish audio description workflows for prerecorded video content.
4. Improving keyboard navigation, visible focus states, screen reader compatibility, status messages, and semantic structure across the web platform.
5. Reviewing newly licensed content for accessibility metadata and source-file availability during onboarding.



6. Updating this ACR periodically to reflect actual product and content improvements.

Bibliotele is not treating the revised ADA Title II timeline as a pause in accessibility work. Rather, Bibliotele is using the extended compliance period to structure and accelerate a phased accessibility roadmap focused on Spanish subtitles, Spanish SDH captions, Spanish audio description, and continued WCAG 2.1 AA improvements across the platform.

### **Feedback and Requests for Accommodation**

If you experience any difficulty accessing Bibliotele content or need accommodation, please contact: [support@bibliotele.com](mailto:support@bibliotele.com).

Mail: Bibliotele – Accessibility Feedback, 8227 SW 172nd Ter, Miami, FL. 33157